

Terms & Conditions

General

- Beautiful Beginnings Photography Ltd is a trading name of Beautiful Beginnings Photography by Amanda Trotter
- By booking an appointment with us, you are subject to these Terms and Conditions.
- We reserve the right to amend, vary or cancel these Terms and Conditions at any time.
- All bookings are at the discretion of Beautiful Beginnings Photography; we reserve the right to refuse a booking from anyone whose behaviour or manner is offensive or aggressive towards any of our staff or for any other reason.
- We reserve the right to deny or cut short a client's experience if we feel that their behaviour, presentation or hygiene may compromise the experience for other clients or our staff.
- No photographs or videos may be taken on the premises at any time. We reserve the right to eject anyone we believe to be taking photos or videos on any device, including mobile phones, and this will invalidate any vouchers or deposits you have on your account.
- Although we endeavour to work to schedule owing to the nature of the experiences we provide, we cannot guarantee accurate appointment times.
- We reserve the right to use any photographs taken by our photographers for display, website, literature, promotions and advertisements.
- You may request that your photographs not be used for display by writing to Amanda Trotter, Beautiful Beginnings Photography, 4 Whitesands, Dumfries DG1 2RR
- Complimentary prints may be branded unless additional purchases are made.
- All appointments booked must have paid a booking deposit, the value of which is determined by the type of portrait session booked.
- Refundable Booking deposits are refundable at time of ordering only
- Beautiful Beginnings Photography cannot choose imagery for customers, complimentary or purchased.

Amending and cancelling experiences.

- Appointments can be rearranged or cancelled by calling the studio on 01387 320070 giving more than 7 working days prior to your appointment.
- Rearranging or cancelling your appointment with less than 7 days notice will forfeit your deposit.
- Appointments rearranged on more than 2 occasions, for your shoot and/or viewing will also forfeit your deposit.

Booking Deposit

- A booking deposit is required for all appointments at the studio, the value of which is determined by the type of portrait booked.
- If no additional purchases are made at the viewing, for wowcher, acorne, groupon etc the booking deposit will be refunded at time of viewing.
- If an experience is cancelled with 7 working days notice then a full refund, of the deposit, will be given within 30 days of the appointment being cancelled.

Children and those aged under 21 years

- You are kindly requested not to bring children who are not involved in your portrait session.
- All attendees under 18 years of age must be accompanied by their parent or legal guardian at all times, including their shoot and viewing session. Failure to do so will result in termination of the experience and your deposit being kept.
- Photo ID in the form of a driver's licence or passport will be required as verification of age for all those under 25 years for all boudoir shoots.
- Boudoir, lingerie and artistic nude shoots are strictly for those over 18 years old.
- Boudoir and Burlesque sessions are all shot by a female photographer.
- All make up applied and images taken will be age appropriate.

Competitions

- All competition winners and runners-up will be notified by text, face book or phone call by Beautiful Beginnings Photography.
- Products won, alongside an experience, are non-transferable.
- All images will be used for advertising purposes.
- Beautiful Beginnings Photography reserve the right to pull both competition and/or win at any time.

Face of Beautiful Beginnings 2017

- Photographing, for the competition, will run between May 2017 and September 2017.
- All shots entered must have been taken for this competition by Beautiful Beginnings Photography at our studio in Dumfries.
- At time of booking a £20 booking deposit will be taken to confirm your appointment and this is fully refundable on the day of your shoot. This deposit can be transferred to be used against any orders you may wish to place.
- Please give 72 hours notice if you wish to reschedule otherwise you will lose your deposit. Failure to attend will forfeit both your chance to enter and your deposit.
- The image entered must be chosen by the parent(s) of the child and, once chosen, the image cannot be changed.
- Please note that entering the competition does not entitle you to a complimentary print its entry for the Face of Beautiful Beginnings only.
- By entering this competition you give permission for your child's image to be used promotionally by Beautiful Beginnings Photography Ltd.
- Voting will take place via our website and the winner will be announced via our Facebook page
- Children under 5 years old can enter our Face of Beautiful Beginnings.
- Siblings are welcome to but they will be entered as separate entries.
- The winner will be in the window of our studio and on our website and face book page. This shoot must be shot by 30 September 2017.
- Beautiful Beginnings Photography reserve the right to change the dates for the duration of this competition should they see a need to.
- Beautiful Beginnings Photography's general Terms & Conditions are also included in this competition.

Copyright

- Copyright for all images remains with Beautiful Beginnings Photography and images must not be reproduced in any form without our permission.

Data privacy policy

- Your data may be used by Beautiful Beginnings Photography, in order to advise you of products, services and special promotions. We may contact you by post, telephone, SMS text message or email. These details will never be given and/or sold onto third parties.
- Beautiful Beginnings Photography will always retain copyright of your imagery. Anybody found using our images for commercial use, without gaining written permission first, will be invoiced appropriately.

Wowcher/Groupon/Experiences Vouchers

- If your experience was purchased from a third party company, additional Terms and Conditions may apply.
- We only accept one voucher per family or household per year. If you have multiple vouchers, please call Amanda on 01387 320070 to discuss your options.
- When using a voucher, it is your responsibility to ensure you book an appointment before it expires.
- We reserve the right to require a non-refundable deposit when accepting vouchers outside of their terms and conditions or expiry.
- Gift vouchers may not be used to purchase photographs from a previous studio session.

Late Arrivals and No Show's

- If you fail to attend your appointment or do not complete your entire experience including make-up (when booked), photo shoot and viewing session then your booking deposit will be forfeit.
- After a "No Show", you may be able to book another appointment with a new booking deposit at Beautiful Beginnings Photography's discretion.
- If you arrive after your allocated appointment time, you may receive a shortened experience with us at our discretion.
- Should you arrive more than 15 minutes late for your appointment (shoot and/or viewing), you will forfeit your booking deposit.

Orders

- You are under no obligation to purchase prints, images or any products from your photo shoot experience and we operate a 'No Hard Sell' policy.
- Your viewing appointment is your only opportunity to order, so we kindly ask that you arrange a time that is convenient for all interested parties.
- Payment Plans are available for orders over £395 and require a 25% non-refundable deposit at your viewing session and are subject to additional terms and conditions – please call 01387 320070 for further information.
- Please note that if you choose to cancel an order within the allocated time frame the 25% deposit paid to secure your payment plan is non-refundable and does not count towards production costs.
- Due to the personalised nature of the product, all photographic goods purchased directly from Firefly Photography using the standard ordering process are exempt from the statutory right to cancellation within seven working days. Cancellations within 7 working days are eligible for a refund minus the production costs of the products.
- All orders can take up to 8 weeks to complete and these must be collected from the studio.
- Due to the nature of photography of the personalised imagery we are unable to send products out by post.

Viewing Appointments

- Your viewing appointment is a fundamental element of your experience and therefore the same policy applies to viewing sessions as to shoots
- We offer one viewing session per experience at a time of mutual convenience in our viewing room. It is your responsibility to arrange an appointment within 6 weeks of your shoot.
- We do not offer remote viewing or an online ordering service and we cannot accept orders over the phone, Facebook or email.
- Viewing your photos on the same day as your shoot may be prearranged when asked for at time of booking, subject to availability. For further information, please call 01387 320070
- The client who booked the appointment and paid the booking deposit must be present at the viewing appointment as should all adult attendees and the parents of those under 18 years.

Bump2Baby Package

We offer a very special deal for our Bump2Baby Package and we are willing to make up packages for additional orders from each shoot.

Please be aware however, that usb packages on all images only includes shots from either one of the shoots not both. We are however willing to mix maximum five images from bump shoot and five from baby shoot to make you your ten images on USB.

Amanda.x